



THE WAGINGTON®

LUXURY PET HOTELS & RESORTS

Pet & Vaccinations Requirements

1. Pet owners must produce their NRIC or Passport upon checking in their pets. All pets coming in for boarding/ daycare/ swimming must produce a pet vaccination card.
2. Be in good health and must not have or been exposed to any contagious or communicable illnesses within 30 day period prior to check-in. Any pets showing signs of vomiting, coughing, gagging, sneezing or diarrhea may not be admitted. The Wagington advises against boarding guests that have a terminal illness and are in the late stages of any illness. Individual circumstances may be considered with written documentation from a veterinarian.

DOGS

DHLPP (Mandatory)- Current last year
Bordetella (Recommended but not compulsory)
De-Worming (Recommended)

FELINES

FVRCP (Mandatory)- Current last year

P.S: If should you not have the vaccination card with you, please call your family vet to ask for a soft copy and you may print it out before booking your pet into The Wagington.

Temperament Evaluation

1. There will be a mandatory one-time pre-entry 3 hours temperament evaluation at **\$35** for dogs.
2. Any dogs that show severe signs of aggressions/behaviors during temperament evaluation will not be accepted. All dogs & cats guests must possess a temperament that allows staff members to be able to properly care for them. Allowances may be made for specific temperament issues, but pets cannot pose a danger to staff members.

Unsterilized Pets

1. The Wagington would accept unsterilized dogs for boarding and daycare at an additional fee daily above all other services rendered. This additional cost applies for additional cleanliness maintenance and extra supervision as unsterilized dogs does a lot of urination marking and the tendency to assert dominance and humping tendency to other dogs.

Un-neutered Male & Female Dogs (Less than 6 months old- No charge)

Un-neutered Male Dogs (6 months old & above - \$15 additional daily)

Un-spayed Female Dogs (6 months old & above - No charge)

Un-spayed Female Dogs on Heat (\$35 Daily) - Complimentary pampers included

*Pets with last minute booking without the pre-entry evaluation assessment are subjected to \$35 additional daily

Ageing Pets & Old Age

1. The Wagington would accept ageing pets and pets with special needs and if required \$35 daily above all other services rendered. This additional cost applies for additional cleanliness maintenance, extra supervision, changing of diapers for pets with uncontrollable urinary tract and menstrual problems. (If any, fees to be advised upon consultation)

Ticks & Fleas

1. The Wagington takes extreme measures to ensure that the premises are free from ticks and fleas. The hotel will not accept any pets showing any signs of ticks and fleas. All owners are **HIGHLY ADVISE** to de-tick their pets with Frontline or Revolution 2 days prior to boarding or daycare. If de-ticking is required, fees starts from \$80 per hour onwards.

Food & Medicine

1. Owners to provide their pets own food **MUST** prepare and label (by pet name) each serving in a separate baggy for the entire length of the stay.
2. In the event your pet food runs out, a service fee of \$25 will be charged in addition to the cost of the food and transportation services.
3. In the event that your pet has to be sent to the Vet clinic, a service fee of \$60 or 8% (whichever is higher) of the Vet bill will be charged in addition to the cost of the Vet bill and transportation services.
4. If medicating, owners **MUST** properly label (by pet name) and provide all medication for the entire length of the stay.

Controlled Travel:

1. For each pet's safety, all pets entering and exiting The Wagington must be on a leash or in a carrier until directed otherwise. We provide comfortable, clean bedding, toys which comfort your pet and adhere to our strict standards. Pets owners are allowed to bring in their own pet beds/ blankets, however should there be any laundry cleaning required, a fee of \$10 per item is applicable. Pet owners may bring 2 toys and one T-Shirt just in case of separation anxiety. The Wagington provides customized identification collars upon arrival, therefore, all carriers, leashes, collars and harnesses will be returned to owner upon check-in. For security purposes, proper photo identification may be required to release any pet.

P.S: The Wagington reserves the right to refuse admittance to any pet guest for any reason, at any time, who lacks proof of vaccinations, displays signs of untreated or potentially contagious conditions, demonstrates aggressive behavior, or who fails our standard health and temperament policies.